## The NSDL Strand Map Service:

A Networked Knowledge Organization and Visualization System for K-12 Education

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## Overview

- Background
  - National Science Digital Library
  - AAAS Benchmarks and Strand Maps
  - Task-centered design
- Brief look at the Strand Map Service
- Our design process and methodologies
- Conclusions
  - benefits of 'good' design practices & products
  - impact on our partners (DLESE & AAAS)

#### National Science Digital Library (NSDL)

- Systemic improvements in science, engineering, technology, and mathematics education, at all levels, in formal and informal settings
- Distributed network: 120+ projects funded by the National Science Foundation (collections, services, targeted research, core integration, libraries)
- K-12: challenge is to help students master (nationally-)recognized learning goals and help teachers create inquiry-oriented science learning experiences

#### **AAAS Benchmarks and Strand Maps**

- AAAS and Project 2061: long-term vision of empowering teachers and school districts to design coherent curriculum
- **Benchmarks**: describe what learners should know, or be able to do, at key stages in their education across the STEM disciplines
- **Strand maps**: consist of node-link representations illustrating how student understanding changes over time around topics important to science literacy

#### Our mission

- AAAS perspective maps as interface to library
- NSDL perspective develop a means of making benchmarks and maps available within the NSDL network

## What is a Benchmark?

When warmer things are put with cooler ones, the warm ones lose heat and the cool ones gain it until they are all the same temperature.

Research on the cognitive and scientific basis

Research on student misconceptions

Strategies to check student understanding

Assessment activities

K-2

3-5

The sun warms the air, land and water.



Map Ecosystems Flow of Matter in

plants making food food web

matter cycle

#### **Task-centered Design**

- Lewis & Rieman, 1993
  - Involve users early and often
  - Focus on real needs and concrete tasks
  - Iterative design guided by frequent formative evaluation
- Analytic tools: inspections (cog WT, prog WT), 'think-aloud' verbal protocols, etc.
- Expanded view of interface and system

## The Service in DLESE



## **NSDL Strand Map Service**

Service components User constituency

- Visualization interfaces —> K-12 teachers and students
- Web service protocol Library developers
- AAAS information model AAAS map makers and other staff



#### **Visualization Interfaces Methodology**

- Design, Develop and Evaluate a set of visual components which could be interconnected together usefully and usably
- Task-Centered Design
  - Requirements analysis interview teachers
  - Design & Evaluation of Low-fidelity Mockups
  - Design & Evaluation of High-fidelity Interactive Prototypes
  - Integration Experiments
  - Demonstrator Interface for feedback at geoscience educator conference
  - Pilot study on how interfaces affect cognitive strategies
- Primary design outcome: set of components that protocol should support (expressiveness)

#### **Prototype I**



#### Prototype I (contd.)



## **Prototype II**



## **Integration Experiment: DLESE**



# **CSIP Web Service Protocol**

- Balance expressiveness with facility
  - expressiveness -> visual components
  - facility -> programming walkthrough

- Representational State
  Transfer (REST)
- Protocol consists of three services
  - Service Description
  - Submit Resource
  - Query

<Query DetailLevel="Detailed" Format="SVG" Scope="MAP"> <Content-Query> <Name MatchType="Equal">Weather and Climate</Name> </Content-Query> </Query>

## Programming Walkthrough Analysis Guidelines

- How long is the process?
- Are there opportunities to eliminate steps by changing the design?
- Are there steps for which it was not possible to describe knowledge that would guide their selection? (these steps will require extensive problem solving by programmers)
- Conflicts among points of guiding knowledge?
- Conflict between guiding knowledge and the knowledge user brings with him?
- Unclear correctness of steps
- Are there steps that require knowledge that programmers are unlikely to have?

# **Programming WT Process**

- Two rounds, with changes after each
- Round 1: Two walkthroughs (3 and 2)
  - Each group asked to perform 5 tasks
  - About 2 2.5 hours to complete
- Round 2: Two walkthroughs (2 and 1)
  - same tasks

# **CSIP Evaluation Results**

- No major expressiveness issue found
- Facility
  - × Documentation issues
  - × Terminology issues
  - ✓ Adequate design guidance
  - ✓ Standardized query construction approach
  - ✓ No major design issues revealed

#### **AAAS Information Model**

- Methodology
  - Iterative model
  - Participatory design map maker part of team which also included metadata experts, developers
  - Analysis tool: Concept Space characterization matrix
  - Rubric Evaluations
- Outcome: Concept Space Metadata Framework v1.0, preliminary best practices, and confidence that the AAAS map makers could catalog to this

#### **CSMF Evaluation Rubric Questions**

- Set of relationships. Do we have expressive enough relationships to capture all aspects of concept maps and AAAS project 2061 domain?
- How to express relationships that will maintain the concept map structure and require minimal effort in cataloging
- Test external standard relationship field and check for its adequacy
- Test external resource relationship field and check for its adequacy
- Try out narrative (Student | Examples | Assessment | Instructional | Clarification) ideas and define their usability and exact semantics and best practices
- Check the appropriateness and completeness of data that form basis of Strand Map Service
- Check completeness of admin fields
- Check for redundancy and anomalies in fields
- Identify cataloging sequence (top-bottom, bottom-top, parallel etc)
- Make sure when a complete range of objects are cataloged they make a coherent navigable, discoverable and logical path

## **CSMF Evaluation Results**

• No major design alteration

- Minor issues revealed
  - Communication
  - Best practices
  - Benchmark to Strand relationship

# Conclusion

- Pilot research study results on cognitive strategies are encouraging
- We have a growing list of partners for the Service
  - Deployment cases are next step TCD process continues but in more operational contexts
  - Major research projects
- Generalizability to other concept spaces
- Impact on the mindset and practices of our partners